

Name/Dealer: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Fax No: \_\_\_\_\_ Email: \_\_\_\_\_

Credit Card Information	Shipping Details
<p><input type="radio"/> Visa      <input type="radio"/> Mastercard</p> <p>Name: _____</p> <p>Card Number: _____</p> <p>Expiration Month: _____</p> <p>Year: _____</p>	<p>All orders ship AAE - Australian Air Express (\$5.50 inc. GST) unless otherwise specified. Alternate shipping by airbag incurs a flat rate \$16.50.</p> <p>Is your Reel still within the Warranty period:    <input type="radio"/> Yes    <input type="radio"/> No</p> <p><b>If YES, please attach copy of proof of purchase.</b></p> <p>Forward your Reel/s to: <b>Shimano Fishing</b> 36 Bay Rd Taren Point NSW 2229</p>

### Service Checklist

Please fill out the below information as best as possible to ensure our technicians are aware of the specific problem areas you have. Check one or more of the items below to tell us what is happening. If you can provide any more specific details to help us understand what's wrong with your reel, then please include a description in the comments section provided below. Also don't forget to provide your reel model and purchase date (if known).

#### Gears

- rough
- binding
- noisy

#### Frame/Body

- bent
- cracked
- corroded
- finish peeling

#### Bail

- bail wire broken
- bail wire bent
- bail wire trip
- cuts line
- bail binding

#### Anti Reverse

- does not engage
- does not disengage
- handle goes backwards
- slipping
- switch broken

#### Spool

- wobbling
- corroded
- cracked
- bent or distorted
- does not free spool
- noisy when casting

#### Drag

- jerky
- slipping
- rough
- too light
- too tight

#### Clutch

- does not engage
- does not disengage
- does not work

#### Handle

- bent
- binding
- corroded
- missing

Reel Model: \_\_\_\_\_ Purchase date: \_\_\_\_\_

Comments: